

# NASA SEWP VI ORDERING GUIDE



Category A: 80TECH26D0638

Category C: 80TECH26D0592



*Your NASA SEWP VI Partner*

## SEWP OVERVIEW

NASA's Solutions for Enterprise-Wide Procurement VI (SEWP VI) provides the latest Information Technology, Communication, and Audio-Visual (ITC/AV) solutions and services for all Federal Agencies and their approved contractors. Created in 1993, SEWP I was the first Government-Wide Acquisition Contract (GWAC) in the federal acquisition space. Originally, the contract vehicle provided only technology products for NASA. SEWP has continually evolved over the past 30 years, expanding its scope to meet the requests of its customers.

The SEWP IV contract vehicle represents acquisition innovation within the Federal Government. The program is self-funded through usage fees (0.34%) and provides all Federal agencies with acquisition support.

## WHO COULD USE NASA SEWP VI?

NASA, all Federal agencies, and authorized support service Federal Agency contractors.

## FAIR OPPORTUNITY CLAUSE

All requests under NASA SEWP VI are subject to the Fair and Opportunity Clause - FAR16.505(b)

FAR 16.505(b) (1) provides that each contractor shall be given fair opportunity to be considered for each order exceeding \$10,000 and issued under multiple award contracts. The FAR states that the method to obtain fair opportunity is at the discretion of the Contracting Officer and that the CO must document the rationale for placement and price of each order.

Using the SEWP online Quote Request Tool is the recommended method to assist in this activity and to augment the required decision documentation. The SEWP Quote Request Tool (QRT) will automatically include the Contract Holders within a selected Group or based on a suggested source.

## ABOUT KRIAANET

KriaaNet, founded in 2008, is a **Woman-Owned Small Business (WOSB) and HUBZone small business** with its headquarters in Leesburg, Virginia, and program offices across the United States. Over the years, KriaaNet has developed a strong reputation as a reliable partner for both government and commercial clients, delivering high-quality IT professional services. The company holds **an ISO 9001:2015 certification**, underscoring its commitment to quality management and control, and it maintains an **active Secret Facility Clearance** and holds a General Services Administration (GSA) contract - GSA IT Schedule 70.

Furthermore, we have built a network of certified partnerships and reseller relationships with industry giants such as AWS, Fortinet, Cisco, Snowflake, Microsoft (Azure), VMware, Splunk, Hewlett Packard, and more. These partnerships grant us access to the latest technology, expertise, and resources, which we can leverage at any given point of need.

### KriaaNet Inc

Category A Contract: 80TECH26D0638  
Category C Contract: 80TECH26D0592

PoP: November 2026 – 2036

### Main Office Address:

KriaaNet Inc  
722 E. Market St, Suite  
102, Leesburg, VA 20176  
Phone: (703) 726-8035

### SEWP VI Program Support

#### Order Issues and Post-Delivery Contacts:

Shailendra Jain - Program Manager (PM)  
Email: [shailen.jain@kriaanet.com](mailto:shailen.jain@kriaanet.com)  
Phone: 703-726-8035

Sachin Chandra  
Deputy Program Manager (DPM)  
Email: [sachin.chandra@kriaanet.com](mailto:sachin.chandra@kriaanet.com)  
Phone: 571.218.8937

## WHAT IS IN SCOPE FOR SEWP VI

SEWP is designed to provide a broad suite of Information Technology, Communication, and Audio Visual (ITC/AV) solutions and services. Technology is ever-evolving, and for that reason SEWP's processes enable our Contract Holders to add new commercial technology and IT services to their contract daily, as requested by our customers. The focus of SEWP is on the full suite of technology offerings that simplify Governmental access and Industry offerings across the entire ITC/AV solutions and services landscape.

### SEWP Helpline

[help@sewp.nasa.gov](mailto:help@sewp.nasa.gov)

(301) 286-1478

SEWP PMO Hours:

M-F, 7:30AM–6PM(ET)

[www.sewp.nasa.gov](http://www.sewp.nasa.gov)

### SEWP VI Website:

[www.sewp.nasa.gov](http://www.sewp.nasa.gov)

SEWP is composed of three (3) scope categories detailed below. If you would like SEWP to determine if your requirement is within the scope of the SEWP VI contract, please send an overview and/or bill of materials (BOM) to [help@sewp.nasa.gov](mailto:help@sewp.nasa.gov), and we will quickly review and provide feedback.

The SEWP Contracts are awarded by scope category. The three categories are:

- Category A – ITC/AV Solutions
- Category B – Enterprise-Wide ITC/AV Service Solutions
- Category C – Mission-Based ITC/AV Service Solutions



## OBTAINING A QUOTE

Customers may contact KriaaNet for assistance with SEWP VI questions and acquisition requirements. We recommend the use of the NASA SEWP QRT. If a customer uses an alternate RFQ process, any resulting order must still be routed through the NASA SEWP Program Management Office before KriaaNet may fulfill it.

### KriaaNet SEWP VI Contact Details:

- **Sales:**
  - Shailendra Jain - Program Manager (PM)  
Email: [shailen.jain@kriaanet.com](mailto:shailen.jain@kriaanet.com)
  - Sachin Chandra - Deputy Program Manager (DPM)  
Email: [sachin.chandra@kriaanet.com](mailto:sachin.chandra@kriaanet.com)
- **Office:** (703) 726-8035

## ORDERING PROCESS

### Ordering Process

1. The customer determines the requirement, applicable SEWP VI Category, NAICS code, business size/set-aside, and any agency-specific criteria.
2. The customer may use the NASA SEWP QRT to issue an RFI, MRR, or RFQ to eligible Contract Holders.
3. KriaaNet responds to the request. For RFQs and MRRs, quoted offerings must be on contract and properly priced at the time the quote is issued.
4. The issuing agency evaluates responses using its stated evaluation criteria and issues the resulting

delivery order or task order.

5. All orders - including delivery orders, task orders, credit card orders, and order modifications - must be sent to the NASA SEWP Program Office.
6. KriaaNet cannot process or fulfill an order until the SEWP Program Office has processed and validated the order in accordance with SEWP procedures.

#### SEWP Fee

The SEWP fee is currently 0.34%. The fee is included in the price of all offerings and cannot be separately listed. There is no fee cap. The fee applies to SEWP orders and applicable order modifications.

#### INSTALLATION, WARRANTY, TECHNICAL AND SOFTWARE SUPPORT

KriaaNet provides applicable post-delivery support in accordance with the requirements of the resulting Government order and the applicable manufacturer's or service provider's terms.

Depending on the solution and order requirements, support may include:

- Product delivery and installation
- Configuration and integration
- System implementation
- Testing and commissioning
- Manufacturer warranty coordination
- Extended warranty support, when applicable
- Technical support
- Software support
- Troubleshooting and issue resolution
- Product and service coordination
- Post-delivery customer support

Specific warranty, maintenance, technical support, and post-delivery responsibilities will be identified in the applicable quotation and resulting order.

#### TROUBLESHOOTING PROBLEMATIC ORDERS AND POST-DELIVERY ISSUES

Customers experiencing an issue with a SEWP VI order should contact KriaaNet. KriaaNet will work with the customer, applicable manufacturer/provider, and NASA SEWP PMO, as appropriate, to assist with order, delivery, warranty, technical support, software support, or other post-delivery issues.

| # | Name            | Designation                  | Contact Information                                                                                  |
|---|-----------------|------------------------------|------------------------------------------------------------------------------------------------------|
| 1 | Shailendra Jain | Program Manager (PM)         | Email: <a href="mailto:shailen.jain@kriaa.net">shailen.jain@kriaa.net</a><br>Phone: 703-726-8035     |
| 2 | Sachin Chandra  | Deputy Program Manager (DPM) | Email: <a href="mailto:sachin.chandra@kriaa.net">sachin.chandra@kriaa.net</a><br>Phone: 571.218.8937 |